

IOM UKRAINE:

WHO WE ARE AND WHAT WE DO



MIGRATION FOR
THE BENEFIT OF ALL
International Organization
for Migration (IOM)
Mission in Ukraine





Surveyors knocking on Ukrainian households' doors to estimate the number of people working abroad and the amount of money they send home. Funded by the Government of Canada, the study's goal is to help the Ukrainian Government to include migration in its development policy

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IOM GLOBALLY

The International Organization for Migration (IOM) is committed to the principle that humane and orderly migration benefits migrants and society. Established in 1951, IOM works closely with governmental, intergovernmental and non-governmental partners to promote humane and orderly migration for the benefit of all. With 156 member states and 10 states holding observer status, IOM has its offices in over 100 countries of the world.

IOM provides policy advice and recommendations to governments and migrants. It works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration challenges and to provide humanitarian assistance to migrants in need. The IOM Constitution recognizes the link between migration and economic, social and cultural development, as well as the right of freedom of movement.

For more information please visit: www.iom.int



IOM organized buses to bring Syrian children living in camps in Iraq to school every day. Before the transportation initiative was launched, many children had no choice but to stay at home © IOM 2014



IOM MISSION IN UKRAINE

The IOM Mission in Ukraine was established in 1996, when Ukraine became an observer state of IOM. In 2001, Ukraine requested membership in IOM, which was formalized with the Ukrainian Parliament's ratification in 2002. IOM enjoys similar privileges and immunities as a UN Specialized Agency despite not being a UN Agency, and is part of the UN Country Team in Ukraine.

In line with IOM's global strategy, IOM Ukraine aims at advancing the understanding of the opportunities and challenges of migration

in the Ukrainian context. Maximizing those opportunities and minimizing the challenges presented by migratory movements are the guiding principles of all activities and programmes the Mission engages in.

The IOM Mission in Ukraine fights trafficking in human beings, assists the Government in addressing the needs of internally displaced persons and dealing with irregular migration, improving its migration management system, and creating migrant-inclusive health practices and policies. At the same time, IOM Ukraine engages in exploring and promoting regular channels for Ukrainian labour migrants, harnessing the development potential of migration, disseminating



Displaced persons from Crimea, currently residing in Vinnytsia Region, receiving refrigerators, microwaves, washing- and sewing machines, ovens and other well-needed aid from IOM. IOM started early on to assist vulnerable displaced persons from Crimea and Eastern Ukraine



migration information and managing migration movements and integration of ethnic minorities, promoting the benefits of cultural diversity, and counteracting xenophobia and intolerance.

During the 18 years of its presence in Ukraine, IOM has assisted over 300,000 migrants (Ukrainians and other nationalities), potential migrants, victims of trafficking and other vulnerable groups, directly or through its project partners.

IOM has also assisted in developing about 40 major migration-related legislative acts, including the State Migration Policy Concept, the Law on Border Control, and the Law on Countering Trafficking in Human Beings.



**IOM Ukraine's Chief of Mission
Manfred Profazi opening the
conference which marked IOM's 60th
Anniversary and 15 years
of presence in Ukraine**



MIGRATION AND BORDER MANAGEMENT



IOM and UNHCR specialists monitoring situation of migrants
at the Volyn Migrants Accommodation Centre



**Austrian expert teaching
Ukrainian border guards
to detect stolen cars during
an IOM-facilitated training**



**IOM Ukraine's specialist reviewing the stats
on irregular migrant short-term detention
with the chief of the Mostyskyi Border
Detachment in Lviv Region**

IOM is assisting the Government of Ukraine to develop a comprehensive migration management system by enhancing its capacity to manage migration flows, in line with the EU-Ukraine dialogue on migration.

The IOM Mission works with the State Migration Service (SMS) of Ukraine, the State Border Guard Service (SBGS), and the Ministry of Internal Affairs (Mol), as well as civil society, to institutionalize best practices in the field of migration management.

IOM supports the Ukrainian migration authorities in transferring legislative and administrative reforms related to the visa liberalization process with the EU from paper to practice, which is a prerequisite for visa free travel for citizens of Ukraine to the EU.

IOM assists the EU and Ukraine in the monitoring of their readmission agreement, in particular by studying the situation of readmitted individuals and their needs from a rights-based perspective to inform policy decisions.

Focusing on long-term impact and sustainable solutions, IOM also supports the SBGS' transformation towards an EU-type law enforcement agency practicing integrated border management through assisting the Service to reform its operational management, training, human resources and career development systems. In the framework of its efforts to build capacity in migration management, IOM produces analytical studies and briefs and provides advice and counsel on the development and amendment of legislative acts related to migration management and border management pursuant to recognized international standards.

Since the end of 2013, IOM has been acting as the implementing partner of the European Union Border Assistance Mission to Moldova and Ukraine (EUBAM), an advisory, technical body mandated to enhance the border management capacities of the border guard and customs authorities and other state agencies of Moldova and Ukraine (<http://eubam.org>).



Trust. Safety. Protection.
IOM Ukraine arranged
a seaside retreat for
children who have
suffered from
different forms
of exploitation

COUNTERING HUMAN TRAFFICKING

Ukraine is a country of origin, transit and increasingly destination for trafficking in men, women and children. Internal trafficking is also a growing problem. According to research commissioned by IOM, over 120,000 Ukrainian women and men have been trafficked abroad during 1991 – 2011. The Mission's Counter-Trafficking Programme was launched in 1998 to support the Government and civil society in their efforts to combat human trafficking and to ensure victims' access to assistance and justice. Since 2000, in partnership with a coalition of specialized NGOs throughout Ukraine, IOM has provided comprehensive reintegration assistance to over 10,500 victims of trafficking, which included legal consultation and representation in criminal and civil court, medical care, psychological counselling, shelter, vocational training and

other needs-based support. More than 310 former victims of trafficking have benefited from IOM's Micro-Enterprise Development Programme, setting up 218 micro-enterprises and creating approximately 300 new jobs.

Since 2002, IOM operates a Medical Rehabilitation Centre, the only one of its kind in Ukraine, where comprehensive medical care and psychological assistance are provided to beneficiaries free of charge in a safe and confidential manner. From 2002 to 2013, more than 2,300 victims benefited from the Centre's services.

To ensure the sustainability of victim reintegration, IOM provides capacity building to the Government and supports the country-wide expansion of the government-owned National Referral Mechanism for Victims of Trafficking launched in 2012.



Victim of trafficking says farewell to Mrs. Ban Soon-Taek, the spouse of the United Nations Secretary-General, during her visit to the IOM-run Rehabilitation Centre



One of the over 300 former victims of trafficking who turned into micro-entrepreneurs with IOM's support, in her beauty salon

IOM implements a variety of human trafficking awareness-raising activities targeting the general population, specific risk groups, youth, unidentified victims as well as state and non-government professionals who might be in contact with potential victims. These include the development of educational materials for secondary schools and universities, support of information resources, such as the National Counter-Trafficking and Migrant Advice Hotline 527, direct outreach, and dissemination of information materials.

The National Counter-Trafficking and Migrant Advice Hotline:

527 – toll-free from mobile phones in Ukraine
0 800 500 501 – toll-free from landline phones in Ukraine

IOM provides comprehensive capacity building support to the police, investigators, prosecutors and judges to enhance the access of victims of trafficking to justice. This covers, *inter alia*, thematic trainings, networking with countries of transit and destination, provision of equipment, and strengthening victim/witness protection mechanisms. IOM also partners with the State Migration Service and State Border Guard Service of Ukraine to improve the identification of potential trafficking victims and to bolster cooperation and coordination with the specialized police units.

For more information please visit: www.stoptrafficking.org



MIGRATION AND DEVELOPMENT

A beneficiary of a joint project of the Republic of Korea and IOM in his greenhouse. IOM helped vulnerable ethnic Koreans to integrate economically and socially in the south of Ukraine

The IOM global strategy envisages promoting migrants' wellbeing, strengthening the role of migrants in the development of their host countries and the countries of destination, and supporting the integration of national minorities in host societies.

Today, labour mobility has become a key feature of globalization and the global economy, with migrant workers earning USD 542 billion in 2013. According to the World Bank estimates, private remittances to Ukraine in 2013 reached USD 9.6 billion, which constitutes 4.8 per cent of Ukrainian GDP and exceeds foreign direct investment in Ukraine. This makes Ukraine one of the top 10 remittance recipients in the world. With the Ukrainian diaspora estimated at between

6 and 20 million, and about 1.2 million Ukrainian labour migrants working abroad at a time when the Ukrainian population is aging and shrinking, the development potential of migration in the Ukrainian context is considerable.

IOM has been assisting the Government of Ukraine in harnessing the development potential of labour migration for the benefit of individual migrants, their communities and the Ukrainian society.

In order to carry out its vision, IOM has been fostering the economic integration of migrants through specialized micro-credit schemes for small enterprises; conducting research on labour migration and remittances; providing expert advice



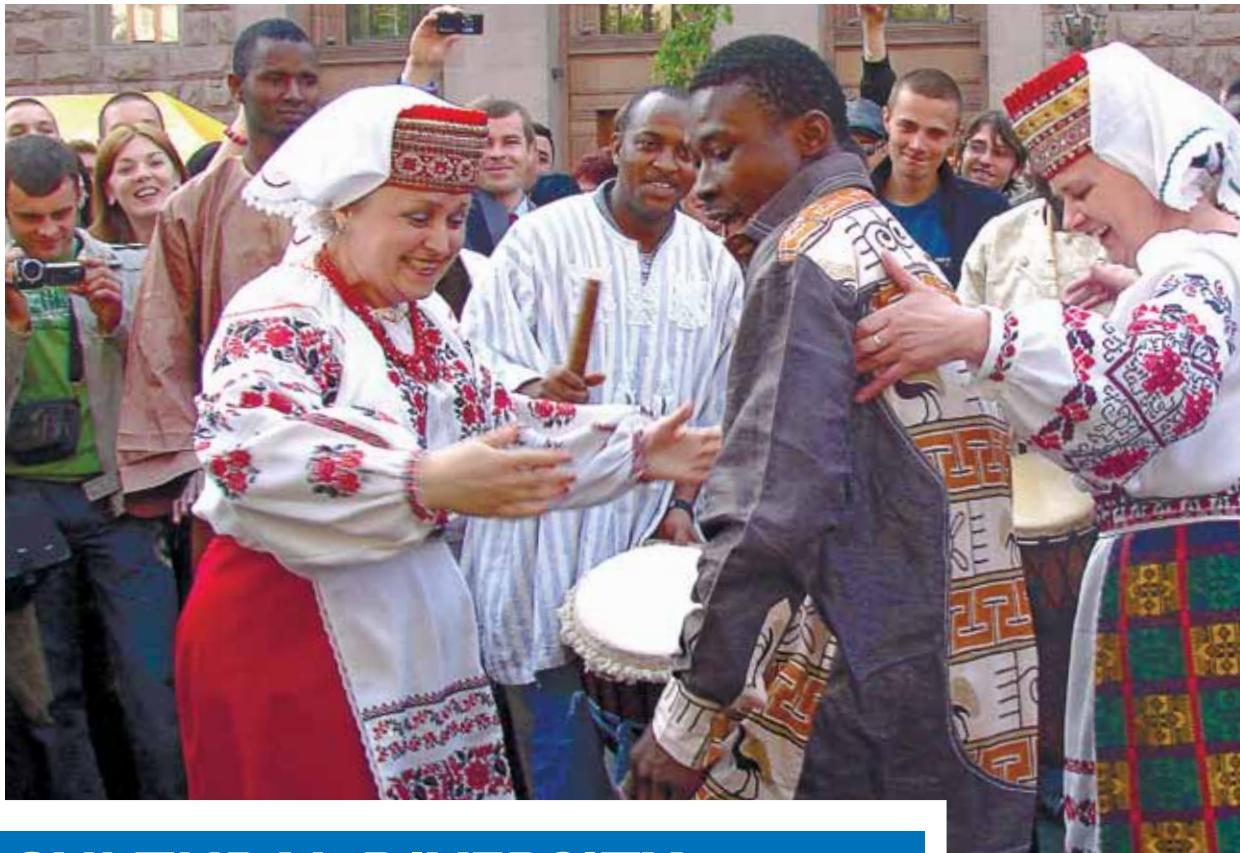
The youngest beneficiary of a Swiss-funded community development project in Ivano-Frankivsk Region

on migration legislation; and supporting the Government in negotiating bilateral arrangements with main countries of destination for labour migrants.

IOM provides assistance to the Government of Ukraine in leveraging the link between migration and development. By increasing awareness among key stakeholders on the nature, use and impact of remittances entering Ukraine, describing migrants' and their households' overall financial behaviour, as well as assessing the overall impact of migration on the country's socio-economic development, IOM aims at developing evidence-based policy recommendations for the respective Ukrainian authorities in order to better utilize migration capital.



IOM Ukraine IT specialists providing training on Skype for school teachers and children left behind in Chernivtsi Region to help them to communicate with their mothers, who work in Italy



CULTURAL DIVERSITY AND INTEGRATION OF MIGRANTS

Responding to an increase in the number of suspected racially motivated attacks in Ukraine beginning in 2006, IOM, the United Nations High Commissioner for Refugees (UNHCR), Amnesty International and other concerned civil society organizations formed the Diversity Initiative (DI) in 2007, to address the issue in a coordinated way. DI is a voluntary cooperation platform, striving to uphold the human dignity and well-being of migrants, refugees and visible minorities in Ukraine. It includes over 65

organizations from the international, civil, corporate, and Government sectors as well as diplomatic missions and interested individuals.

For more information please visit:
<http://diversipedia.org.ua>

IOM takes an active role in promoting cultural diversity in Ukraine, as it is only through acceptance that migrants are able to fully contribute their wealth of



African migrants joining Ukrainian folk dancing at an IOM-supported event on Kyiv's Khreschatyk street



Communication without prejudices between Ukrainian schoolchildren and migrants during a Living Library event in Kyiv. The model of the Living Library was adapted by IOM Ukraine in 2007

knowledge, ideas and experiences to society. The Mission achieves this through implementing dynamic programmes tailored toward youth, utilizing all the resources modern media has to offer.

Such activities have included producing video/audio public service announcements and posters for city light billboards, creating an interactive website with online quizzes and a photography competition via social networks (Facebook, Twitter, Vkontakte), and producing an award winning documentary

film (<http://bit.ly/1txQdM>). Through art, music, cinema, the Internet and interactive events, IOM invites the next generation of Ukrainian men and women to challenge stereotypes and experience the benefits of cultural diversity for themselves.

IOM also assists the Government of Ukraine to tailor the current integration policy to the needs of migrants and minorities at risk in line with the best international and European practices.



Modern medical technology is available to serve migrants in IOM Ukraine's Migration Health Department

MIGRATION HEALTH SERVICES

Migration health assessments are IOM Ukraine's largest migration health service. Health status of migrants is evaluated for obtaining a temporary or permanent visa, for the purpose of resettlement, international employment, enrolment in specific migrant assistance programmes.

IOM Ukraine performs health assessments for Australia, Canada, New Zealand, the United States of America and the United Kingdom. Reflecting national differences in

immigration and public policies and practices, there is a diverse range of assessment requirements. The goal is to ensure that migration does not endanger the health of the migrants or pose a public health risk during travel or upon arrival at the final destination.

Since its inception in 1997, IOM Ukraine's migration health department has provided health assessment services to more than 200,000 migrants. IOM has partnered with

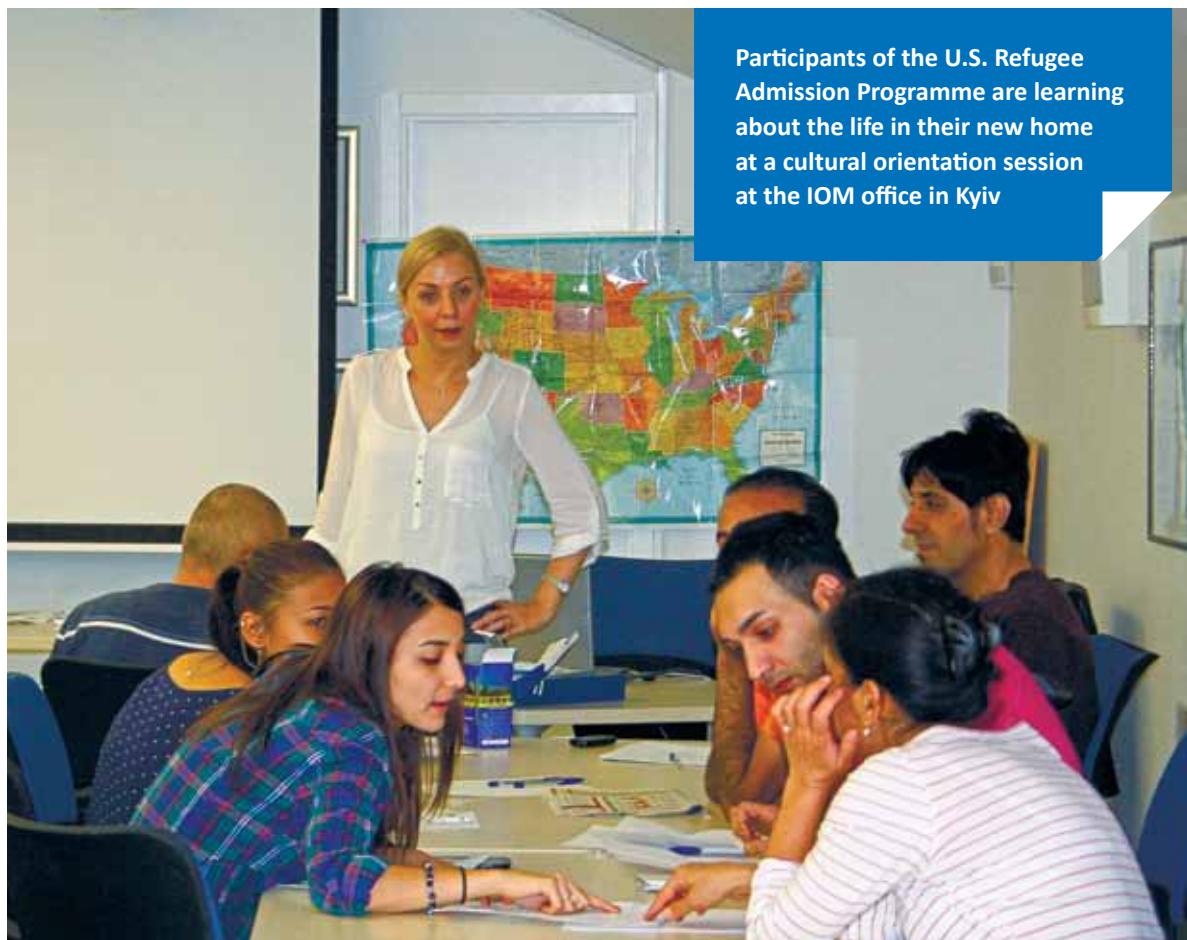


A doctor of IOM Ukraine's medical team escorting a mother and her child resettling to the U.S.

medical, laboratory and radiology services in the major cities of Kyiv, Lviv and Odesa in order to ensure the delivery of efficient, customized and quality services. IOM Ukraine also provides other complementary travel and integration-oriented services such as treatment, counseling, health education, immunization and medical escorts.

Migration health activities have evolved from health assessments over the years in response to the changing needs of migrants and

governments and the increased international awareness of the health-related dimensions of migration patterns. IOM Ukraine, aside from the provision of health assessments to regular migrants, advocates for the physical, mental and social well-being of migrants and mobile populations irrespective of their legal status. In addition, IOM promotes evidence-based strategies and policies needed for greater inclusion of health issues into migration and development initiatives.



Participants of the U.S. Refugee Admission Programme are learning about the life in their new home at a cultural orientation session at the IOM office in Kyiv

TRAVEL AND REINTEGRATION ASSISTANCE

The IOM Mission in Ukraine assists migrants enrolled in a number of resettlement programmes, facilitates evacuation of Ukrainian citizens from conflict zones and fosters reintegration of Ukrainians voluntarily returning from Europe and Canada.

The U.S. Refugee Admission Programme (USRAP), funded by the Department of State's Bureau of Population, Refugees and Migration, is one of the largest continuing activities of IOM, currently operating in over 40 countries. Since 1996, the IOM Mission in

Ukraine has organized travel for over 62,000 persons to the U.S. as part of this programme. Before departure, USRAP beneficiaries attend IOM-organized cultural orientation sessions. Migrants are referred to IOM by other organizations, most often by UNHCR.

IOM Ukraine has also previously provided logistics assistance to 600 persons resettling to Denmark, Finland, Norway, Netherlands, Sweden, and Austria thanks to resettlement programmes funded by the respective governments.



A Ukrainian family fleeing
the conflict in Syria met
by IOM staff on arrival in Kyiv

In the framework of the Canada Refugee Programme, over 180 natives of Sri Lanka, Ethiopia, Somalia, Afghanistan, Iran, and other countries were supported by IOM Ukraine.

In 2012, IOM, in cooperation with the Ministry of Foreign Affairs of Ukraine, evacuated about 150 Ukrainians, mainly women and children, from war-torn Syria. Earlier, IOM evacuated Ukrainian citizens, as well as other foreigners, from Libya.

Since 2003, IOM Ukraine has been providing reintegration assistance to Ukrainian

nationals who are voluntarily returning from abroad due to the lack of legal grounds for further stay or similar reasons. Currently, the Mission assists Ukrainian returnees from such countries as Canada, Italy, Poland, Belgium, the Netherlands, Great Britain, Switzerland, Ireland, the Slovak Republic, the Czech Republic and Latvia. IOM's services include airport and onward transportation assistance, short term accommodation upon request, vocational training and assistance in setting up a small business.

MONITORING AND EVALUATION, TRANSPARENCY AND COMPLAINTS HANDLING SYSTEMS

Following internationally accepted standards and best practices, IOM Ukraine's institutionalized Monitoring and Evaluation (M&E) system is led by a dedicated M&E Unit, providing guidance and ensuring Mission-wide compliance throughout all programme areas with an aim to embed impact-driven programming.

The Mission's M&E framework is accompanied by an institutionalized complaints-handling system, beneficiary satisfaction measurement tools, as well as transparency and anticorruption mechanisms.

IOM Ukraine is committed to maintaining the highest standards of transparency, accountability and ethical conduct in its operations. Should you have any questions, concerns or complaints about IOM services, fees or staff behaviour, please contact us by phone +38 067 406 63 27 or email kievtransparent@iom.int



Posters and leaflets are displayed and distributed among all IOM beneficiaries,
highlighting the contact opportunities and complaint options

PREVIOUS AND CURRENT SUPPORTERS OF IOM UKRAINE:





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International Organization
for Migration (IOM)
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Should you have any questions or would like to get any of IOM Ukraine's publications, reports or thematic promotional materials, please contact us at:

iomkievcomm@iom.int
8 Mykhailivska St., Kyiv 01001, Ukraine
Tel.: +38 044 568 50 15
Fax: + 38 044 568 50 16

www.iom.org.ua