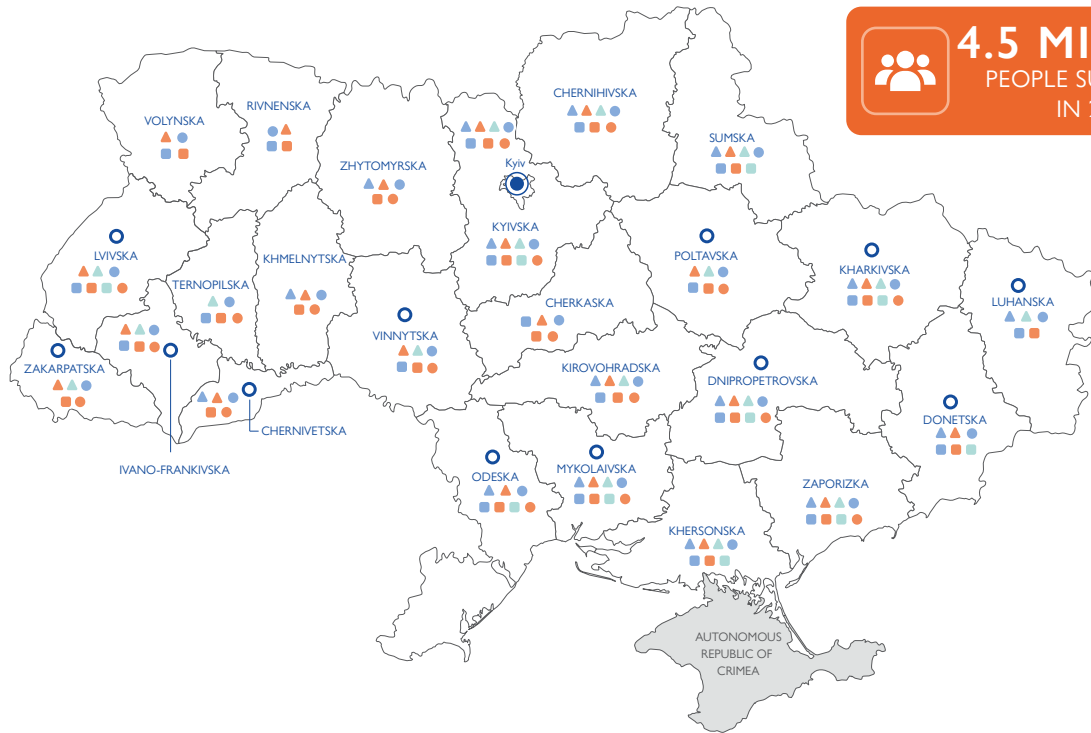


# SHELTER AND HOUSING | 2023



**4.5 MILLION**  
PEOPLE SUPPORTED  
IN 2023

**LEGEND**

- 🏠 House Repairs
- 🔥 Provision of Heating Appliances
- 👤 Social and Affordable Housing
- 🏠 IOM Head office
- 👤 IOM Hub offices
- 🔧 Cash for Rent
- 🏠 Winter Energy Support
- 🏠 Social Institution Repairs
- 🏠 Emergency Shelter Materials
- 🏠 Collective Centres

## OVERVIEW

In 2023, individuals and communities continued to experience attacks, leading to the destruction of homes. Housing and livelihood pressures intensified due to escalating rental costs in densely populated areas, rendering housing unaffordable for many internally displaced individuals. The war uprooted many communities from their local sources of winter fuel and targeted strikes on infrastructure caused continued heating crises over winter. Challenges are exacerbated by low energy efficiency of

apartment buildings, inefficient communal distribution and individual household level systems. Increasing access to safe and dignified housing remain a critical priority for IOM Ukraine. The IOM strategy focuses on repairs to individual and communal apartments, as well as increasing the stock of social and affordable housing, boosting accessibility and inclusion efforts, and community engagement. Programming also invests in rehabilitation or reconstruction of critical social infrastructures that has been damaged.

## KEY ACHIEVEMENTS

**22,564**  
Homes underwent light repairs with 67,692 people supported.

**538**  
Social institutions supported with repairs and materials.

**57,311**  
Households and 81 social institutions received winter energy support.

**837**  
Collective Centres repaired.

## PROGRAMME PRIORITIES

- Providing integrated solutions to shelter needs of displaced persons, host communities, returnees and conflict-affected people, through emergency, transitional and durable solutions for communities affected by the war.
- Supporting with winterization interventions at individual and communal levels, including providing generators, solid fuel and winter appliances, along with winterization-related repairs and upgrades.
- Supporting community-led recovery through support to housing and infrastructure repair and development.
- Supporting people to repair damaged private homes through providing construction and electrical materials, or vouchers to purchase items.
- Repairing or rehabilitating social institutions (such as medical and educational facilities) to restore access to services, in collaboration with local authorities and communities.



100% of site managers described quality of repairs in supported Collective Centres as good or very good.



94% of respondents were well informed about available shelter assistance.



90% of house repair respondents reported improved shelter conditions.

## VALENTYNA FROM HROZA VILLAGE

[Valentyna](#) lives in Hroza village in Kharkiv region, across from the local cafe that became the site of a tragedy in October 2023 when a Russian rocket attack claimed the lives of 60 people. The blast wave severely damaged Valentyna's house, forcing her to endure three months of living in challenging conditions:

"I couldn't leave the house until the wreckage was cleared. I just couldn't bear to face the place where my friends and neighbours died. I had no money to buy new windows. We boarded them up with particle boards. So, from October to December, I lived without windows."

To support Hroza community, IOM Shelter team, funded by the EU, undertook all the necessary repairs of the 12 buildings that suffered damage, fixing 208 m<sup>2</sup> of roofing, installing 68 windows, repairing walls damaged by the strike and installing new doors.



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