

NFI & COMMON PIPELINE PROGRAMME

2022 RESPONSE OVERVIEW



 **IOM**
ООН МІГРАЦІЯ

 **IOM**
UN MIGRATION

UKRAINE

NFI & COMMON PIPELINE PROGRAMME

IOM's Non-Food Items (NFI) response has significantly evolved from the beginning of the Russian Federation's full-scale invasion of Ukraine in February 2022 to the present, while remaining focused on meeting the fundamental needs of displaced and war-affected Ukrainians.

With substantial in-kind support from IOM's donors, the initial rapid response largely focused on supporting the IDP populations flowing from war-affected eastern and southern oblasts to the western, northern and central regions of Ukraine, further from the frontlines of the war.

Throughout the year, the NFI team scaled up its operational presence across the country while expanding its modalities of response, allowing for more strategic and targeted assistance to beneficiaries. By pre-positioning a strategic warehouses, IOM began to pre-position essential supplies across Ukraine for rapid utilization when needs arise, while continuing to support populations and institutions in need through direct and partnered distributions.

As 2022 came to a close, the Common Pipeline programme was expanded. Piloting distributions with an expanding network of MoU-holding partner agencies, the Pipeline allows for partners to assist their communities directly with IOM-procured NFI items.

As we look forward to the coming year, we continue to assist the people of Ukraine by learning from both the successes and challenges experienced in 2022.

2022 NFI ACHIEVEMENTS



1.3+ Million* Beneficiaries



1,402 Collective Centres supported



24 Oblasts Reached



809,003 Kits + Items Distributed



45 Inter-Agency Convoys



27 Humanitarian Partners



38 Partners Trained



1,000+ Invincibility Points Supported

**NFI beneficiaries non de-duplicated against other IOM services*

WITH GRATITUDE TO OUR DONORS

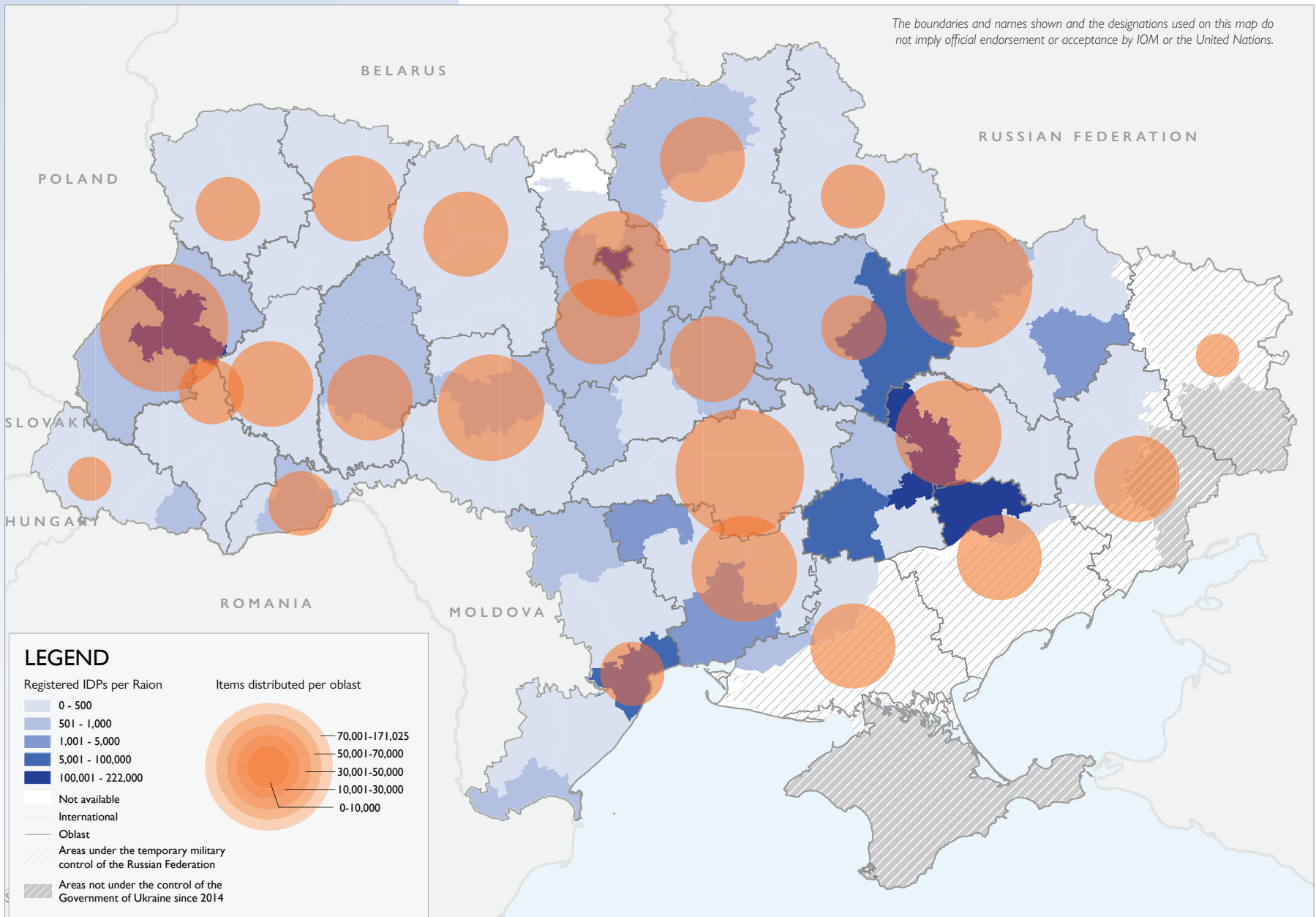


MEETING DIVERSE NEEDS ACROSS UKRAINE IN 2022

IOM's NFI response is designed to reach two distinct populations-- IDPs displaced to secondary locations across Ukraine, and non-displaced populations in communities directly affected by the war who have lost their household goods due to damage or destruction wrought by the conflict.

This map shows the distribution and density of IDPs across Ukraine in late 2022, with the darkest blue areas representing the highest concentrations of displaced persons. Forced to flee without their household goods, these IDPs require essentials such as bedding, cooking sets, mattresses, solar lamps, water storage, mattresses and other core NFI items.

IDP data from IOM Ukraine Displacement Tracking Matrix Registered IDP Baseline Assessment Round 19 Report, released 25 December 2022 (final reporting in 2022). IDP data is sourced from official IDP data recorded by hromada officials. As such, it likely represents an undercount of those who have been de facto forced to flee their homes.



DIRECT DISTRIBUTIONS

The primary means by which IOM assists communities and institutions with NFI support is via direct distribution. In 2022, the NFI team operated out of seven hubs, located in Kyiv, Poltava, Vinnytsia, Ivano-Frankivsk, Dnipro, Odesa and Uzhgorod, with a hub in Kharkiv added in 2023.

IOM assists both displaced and non-displaced war-affected people. As families whose homes have been destroyed or who have been forced to leave their homes entirely often lack the basic, essential goods required for simple tasks like eating, sleeping, bathing or cooking, IOM provides core NFI goods to restore some dignity to beneficiaries' daily routines. Core NFI goods include mattresses, blankets (regular and high-thermal), solar lamps, jerrycans for fetching and storing water, bedding, pillows and towels, buckets and containers, and kitchen sets which serve up to 6 persons each. Winter-specific assistance is also provided on a seasonal basis, and consists of extra-warm bedding and winter clothing sets, which are complete with winter coats, gloves, a hat and scarf, thermal underwear, sweatpants, a sweatshirt, and waterproof boots.

Once field assessments are conducted and requests for assistance are received, verified and accepted, the team arranges the distribution, prioritizing the dignity and safety of beneficiaries throughout the process. Specific needs and vulnerabilities are captured in this process, and referrals to IOM's protection and disability inclusion colleagues are made if needed.

Beneficiaries are also provided the contact information required to file a complaint or request further information from IOM via the Community Response Mapping platform. This hotline system allows individuals to obtain information about distributions, eligibility criteria and other IOM services, while allowing individuals to register complaints and address concerns.

With IOM's assistance, Ukrainians can obtain the household essentials they may have lost in the war. These items serve to restore dignity and normalcy to their routines, despite their displacement status or the destruction of their property. IOM's NFIs are procured and assessed at the global level to ensure the quality and uniformity of all humanitarian relief items.



INSTITUTIONAL SUPPORT

In addition to serving displaced and war-affected individuals, the NFI team continues to support institutions aiding the people of Ukraine. IOM has provided essential NFIs to the Kyiv and Kharkiv subway systems, Ukrzaliznytsia (the national rail network), hundreds of collective centres, and more than 1,000 Invincibility Points across Ukraine.

Invincibility Points serve their communities by offering a place of last resort in case of power and water shortages, freezing temperatures, and telecommunications disruptions. IOM has equipped Invincibility Points across Sumska, Lvivska, Ivano-Frankivska, Chernivetska, Kyivska, Volynska, Zhytomyrska and Chernihiviska oblasts. Established as part of a presidential initiative, these points are located in public and private buildings and are accessible to all who require support and assistance. By providing core NFIs, such as blankets, mattresses, solar lamps, jerrycans, and folding chairs, IOM has supported those seeking protection, comfort and basic services.



To support families fleeing conflict via rail, IOM provided more than 20,000 high-thermal blankets to Ukrzaliznytsia, the Ukrainian national railways. These blankets are available for at train stations across the country, where migrants can also seek information, access food, water and electricity, rest from their journeys, and obtain assistance for their next steps.



INTER-AGENCY CONVOYS



An IOM vehicle assists a heavily-laden cargo truck up a snowy hill during an Inter-Agency convoy to Vovchansk, Kharkivska oblast. With the risk of air attacks, unpredictable road conditions, landmines and shelling, convoys are high-risk undertakings, but they are commonly the only humanitarian lifeline available for the communities they serve.

To meet critical needs in communities isolated by the war's shifting frontlines, IOM delivers aid via Inter-Agency convoy. Under the guidance of OCHA, and alongside partner agencies such as WHO, WFP, UNICEF and UNHCR, IOM ventures into treacherous territory to bring essential NFIs, shelter materials and water and sanitation supplies to communities with individuals and families with extremely high needs.

In 2022, IOM participated in more than 45 convoys, which have supplied frontline communities with 170,115 core NFI items. These convoys have reached communities in Kharkivska, Dnipropetrovska, Donetsk, Zaporizhia, Khersonska, Kirovogradska and Luhanska oblasts.



WINTERIZATION ACHIEVEMENTS

To ensure that vulnerable Ukrainians were able to withstand winter's frigid temperatures, IOM began distributing warm bedding and winter clothing in the early months of the year. When the war began in late February, the need for winter items skyrocketed, requiring IOM to scale up its support and reach displaced and war-affected people throughout the country. Displaced families, forced to flee empty-handed, as well as families whose windows and roofs were damaged in the conflict had particularly high needs.

In 2022, IOM distributed more than 130,000 winter clothing sets, high thermal blankets and winterization kits. In total, more than half a million NFIs were distributed throughout this time period, including mattresses and bedding, water storage containers, solar lamps, and kitchen sets. These items, alongside the shelter repair items, generators and WASH support provided through other IOM units, will help Ukrainians withstand not just this winter, but the coming winter as well.



IOM provided winter essentials to populations throughout Ukraine in advance of winter. Concerns about power, heating and fuel shortages made the supply of warm clothing, bedding and blankets essential. Alongside winterization NFIs, IOM also provided generators, solid fuel, shelter repair items and crucial WASH support to allow beneficiaries to withstand the winter in safety and comfort.

COMMON PIPELINE

The Common Pipeline is an essential service which IOM operates on behalf of national and sub-national WASH and SNFI Cluster partners in many countries. The Common Pipeline procures, transports and pre-positions basic NFI, WASH and Shelter items, which are then made available at no charge to partners for onward distribution to conflict-affected communities and crisis-affected populations. This system aims to strengthen the capacity of humanitarian partners while backstopping the humanitarian response with essential NFIs for both immediate distribution and contingency stocks.

The Common Pipeline relies on IOM's global logistics and supply chain capacities to provide a rapid, reliable stream of NFIs for partners, while ensuring the quality and uniformity of supplies across the humanitarian response. By procuring materials from trusted suppliers and pre-positioning them in warehouses across Ukraine in advance of partner requests, IOM is able to rapidly release materials at the onset of crisis, without waiting on lengthy procurement and shipping processes.

This programme links humanitarian coordination, capacity building and logistics services, resulting in stronger and better capacitated Cluster partner organizations and better-served beneficiary populations. By procuring, warehousing and supplying NFIs on behalf of Cluster partners, IOM contributes to a humanitarian response which is rapid, locally-owned, and responsive to contextual needs. The Pipeline continues to grow and serve as a resource for partners, while meeting contingency and preparedness needs on behalf of IOM.



THE CLUSTER COMMON PIPELINE IN UKRAINE





Representatives from Common Pipeline partner organizations are offered periodic trainings to sharpen their knowledge on good distribution practices and humanitarian fundamentals. These trainings, which are led by the Common Pipeline team, are offered across Ukraine, reaching partners where they operate, and flexibly responding to their specific requests and needs for training.



TRAINING + CAPACITY BUILDING

Building the capacities and competencies of national and sub-national partners is a core component of the Common Pipeline programme. IOM provides all Common Pipeline partners with thorough training on humanitarian principles, good distribution practices, reporting and assessment standards, and practices which ensure beneficiary protection and dignity. These trainings, which are offered on a periodic basis and presented in Ukrainian, allow for partners to align their experiences working on the ground with global standards and best practices.

The SNFI and WASH Clusters are closely interlinked with the Common Pipeline programme. To become a Common Pipeline partner, organizations must first be members in good standing of one or both cluster. In all Common Pipeline trainings, participants learn directly from Cluster representatives about reporting expectations, data sharing practices, humanitarian coordination and the role of the cluster system.

This support allows organizations to better serve their communities and connect their responses to national and international coordination mechanisms, which will continue to yield benefits far into the future.

UNDERSTANDING + IMPROVING NFI ASSISTANCE

In order to understand the impact and efficacy of our assistance, the NFI team has established a dedicated team which deploys to communities and institutions which previously received NFI assistance from IOM. The team conducts focus group discussions, key informant interviews and in-person assessments which yield inputs on the quality and appropriateness of items received, distribution practices, and beneficiary safety and dignity. IOM prioritizes learning and adapting its programming based on the unique and evolving needs expressed by beneficiaries through our data collection exercises.

These findings generate an overall image of the gaps, strengths and shortcomings in our programming. Post-distribution monitoring ensures the programmatic team is able to incorporate changes and improvements to our service provision, while ensuring that future programming is informed by beneficiary needs, feedback and concerns.



Findings from recent monitoring missions will inform the future of our programming, while the voices of beneficiaries are amplified and operationalized to center the response around their needs

